

Risk notification

Users are personally responsible for the proper implementation of information technology and telecommunications to access the WEBSITE. They use their telecommunication tools to access and use the WEBSITE while connected to the internet at their own expenses.

Users are fully responsible for the proper operation of their computer equipment, and their connection to the Internet. Users shall ensure that their equipment does not have a problem or virus and is secure to prevent the risk that a third party obtains unauthorized access to data on Payment Services provided to Users. Users will make every effort to preserve this security. Users shall ensure in particular that there is no risk that programs or viruses access and disrupt the platform computer systems. In particular, Users will ensure the safety of their computer using and regularly updating anti-virus, anti-spyware and personal firewall software.

Users take the technical risks associated with a power outage, an interruption of connections, a malfunction or overload of the network or systems.

In addition, Users are aware that they should contact the Internet service provider of their choice for Internet access and access to the platform. In this context, the Users are aware that they select their ISP and set the terms of their relations with the latter. In this context, the Users are aware that they are responsible for selecting an Internet provider and determine the relation with it. Neither UNIT GLOBALPAY PTE LTD nor the PARTNERS can be held responsible for risks relating to the Internet and risks related to data transmission by remote Users or to Users, especially in case of a conflict between a customer and his/her Internet access provider in relation to the confidential / personal data transmitted, telecommunication charges, maintenance of telephone lines and Internet network or service interruptions.

The main risks are related to the use of username and password. Users should not reveal their passwords to any third party and are required to maintain confidentiality in all circumstances.

They are also required when using the Internet or mobile Internet, to take the necessary measures to maintain a high level of security on their computers, in particular they are recommended to activate a second factor of authentication (if necessary) which they must not handover the access to anyone.

UNIT GLOBALPAY PTE LTD shall not be liable for any consequences of the loss, theft of the username, password of the Users, this information is strictly personal and confidential.

User is personally responsible for and confirms that the User understands that UNIT GLOBALPAY PTE LTD shall be entitled to request the User to provide information required to assess the User's risk and/or information required for UNIT GLOBALPAY PTE LTD to fulfil its obligations under the Law on Prevention of Money Laundering and Terrorist Financing of Singapore. The User hereby confirms that the User understands that UNIT GLOBALPAY PTE LTD shall have the sole discretion to request the Client to provide additional information, i.e. not indicated in User Agreement, Terms and Conditions or other documents to the Agreement or in the questionnaires the User will have to fill in for the purpose of opening of UNIT GLOBALPAY PTE LTD Payment Account, if such information shall be required to perform the User's assessment or to fulfil UNIT GLOBALPAY PTE LTD obligations under the Law on Prevention of Money Laundering and Terrorist Financing of the Singapore and thus, the Client must to submit such information without a delay, within a term specified by UNIT GLOBALPAY PTE LTD in the request for such additional information. Failure to meet the foregoing requirement and remedy it within the additional term indicated by UNIT GLOBALPAY PTE LTD in writing will be considered as the material breach of the Agreement and will be subject to unilateral termination with an immediate effect of the Agreement by UNIT GLOBALPAY PTE LTD.

The User's documents submitted to UNIT GLOBALPAY PTE LTD for the purpose of establishment of the User's identity or assessment of the User's risk. For the purpose of clarity, adoption of new documents with the effect to the User's management shall also fall under this Article.

UNIT GLOBALPAY PTE LTD recommends to Linked Users to change password to UNIT GLOBALPAY PTE LTD Payment Account regularly in order to reduce the risk of a security breach in UNIT GLOBALPAY PTE LTD Payment Account. UNIT GLOBALPAY PTE LTD also recommends not to choose a password that can be easily identified from the information someone might know or gather about the User or Linked Users or a password that has a meaning. The User (Linked Users) must never allow anyone to access UNIT GLOBALPAY PTE LTD Payment Account or have anyone watching accessing UNIT GLOBALPAY PTE LTD Payment Account.

User is personally responsible, that Security Threat shall be defined as the risk of inadequate or insufficient internal processes or external events that have or may have a negative impact on the availability, integrity and confidentiality of information and communication technology systems and / or payment service information. This includes the risks associated with cyber attacks or insecurity.